

Bachelor of Vocation (Retail Management) - 3rd Sem.
(2121)

Paper: BVRM-305 Health & Safety Management Issues in Retail
Time Allowed: 3hrs.

Note: There are eight questions. Candidates are required to attempt
any five questions. All questions carry equal marks. **Max. Marks: 50**

SECTION A

1. What is health and safety management system in retail? Explain the lifting and handling techniques.
2. Explain the types of health issues and health insurance plans along with their benefits. Give details.

SECTION B

3. Explain the health programmes adopted in retail stores.
4. Explain the types of hazards and risks in supermarkets and fresh food stores.

SECTION C

5. Describe the process adopted for hazard identification and risk control. Explain the components of checklist and report used in safety inspection.
6. Describe the procedure for evacuation including alarm raise, exits and assembly points.

SECTION D

7. Which emergency response techniques are adopted in case of an emergency? Explain.
8. What are the guidelines for forming a health and safety committee?

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