

**Exam. Code : 108505**

**Subject Code: 2024**

**B.Com. 5<sup>th</sup> Semester**

**BANKING SERVICES MANAGEMENT**

**Paper—Group—II BCG-521**

Time Allowed—3 Hours] [Maximum Marks—50

**Note :—** Attempt **FIVE** questions in all, selecting at least **ONE** question from each section. The **FIFTH** question may be attempted from any section. All questions carry equal marks.

**SECTION—A**

1. What are Banking Services ? Explain its Importance.
2. Write a note on Deficiency in Services and ways to Improve it.

**SECTION—B**

3. Discuss Forms of Advances, General loans and Overdrafts.
4. Write a note on Industrial advances.

**SECTION—C**

5. Explain RBI Act 1937.
6. Discuss Bills of Exchange and Promissory Notes.

**SECTION—D**

7. Write a note on debit cards and credit cards.
8. Discuss the Globalised Challenges in Banking Services.