Exam. Code : 110101

Subject Code: 3715

Bachelor of Vocation (Banking & Financial Services) 1st Semester

FUNDAMENTALS OF MANAGEMENT

Paper—BVC-103

[Maximum Marks—50 Time Allowed—3 Hours

Note:—(1) Section-A is compulsory.

(2) Attempt any two questions from each Section (B & C).

SECTION-A

Answer any ten of the following:

- Delegation
- Empirical approach to Management
- 3. Equity
- Span of Management
- Responsibility and Accountability.
- Performance Appraisal 6.
- Matrix Organisation
- Autocratic Leadership 8.
- Managerial Grid
- Managerial Control
- Objectives
- Line Authority.

 $10 \times 1 = 10$

(Contd.)

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SECTION-B

- Compare and contrast between F.W. Taylor and H.Fayol's approach towards management.
- How is management by objectives understood? Discuss briefly the process of MBO.
- Why is planning regarded as a primary function of management? Discuss the important features of planning and point out its internal and external limitations.
- Explain the relative merits and limitations of functional 10×2=20 and product forms of departmentation.

SECTION—C

- Bring out the factors affecting centralization/ decentralization. Also highlight the merits and demerits of centralization and decentralization with examples.
- Critically examine Maslow's Need Hierarchy Theory of Motivation.
- Define Leadership. Explain types of Leadership with suitable examples.
- Comment upon the following statements:
 - (1) The essence of control is action.
 - (2) Planning is looking ahead and control is looking $10 \times 2 = 20$ back.

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